Vates Virtualization Management Stack

In Vates **VMS**, we're **consolidating Xen Orchestra subscriptions and XCP-ng Pro support into a unified offering**, thus providing a **fully integrated virtualization stack subscription**.

	Essential	Essential +	Pro	Enterprise
Yearly Price	2000	4000	1000 / host	1800 / host
Hosts	Max. 3	Max. 3	Min. 3	Min. 3
Support Tickets	6 / year	Unlimited	Unlimited	Unlimited
Support Coverage	Business days	Business days	Business days	24/7
Severity-1 Response Time	24h	24h	24h	1h
Setup Assistance	✗	✓	✓	✓
Upgrade Assistance	✗	✓	✓	✓
Disaster Recovery	✗	✓	✓	✓
Smart Backup	✗	✓	✓	✓
Metadata Backup	✗	✓	✓	✓
Backup Manual Recovery Check	✗	✓	✓	✓
Backup Automated Recovery Check	✗	✓	✓	✓
LDAP + SSO	✗	✓	✓	✓
ACLs	✗	✓	✓	✓
Statistics	✗	✓	✓	✓
Advanced Live Telemetry	✗	✓	✓	✓
Infrastructure Reports	✗	✓	✓	✓
Rolling Pool Update	✗	✓	✓	✓
Warm Migration	✗	✓	✗	✓
Continuous Delta Backup	✗	✓	✗	✓
Continuous Replication	✗	✓	✗	✓
RAM Enabled Backup	✗	✓	✗	✓
File-level Restore	✗	✓	✗	✓
Self-Service	✗	✓	✗	✓
Infrastructure Health	✗	✓	✗	✓
Advanced Live Telemetry	✗	✓	✗	✓
Dataviz (dashboard)	✗	✓	✗	✓
Audit Plugin	✗	✓	✗	✓
Load Balancing	✗	✓	✗	✓
Multihost Pool Join	✗	✓	✗	✓
Cloudinit Support	✗	✓	✗	✓
SDN Controller	✗	✓	✗	✓
Cross-host Private Network	✗	✓	✗	✓
Direct Dev Access	✗	✗	✗	✓

Detailed information   Full Comparison Matrix

ADD-ONS

XOSTOR

Hyperconvergence solution for your virtual infrastructure, XOSTOR is based on DRBD technology and allows you to create a powerful virtual SAN in order to mutualise the storage spaces of your servers. More information here.

Important information:

- XOSTOR is not available as a standalone product.
- XOSTOR can only be purchase as an extra option on top of a Bundle subscription.
- XOSTOR's pricing depends on the bundle it will be tied to.
- XOSTOR requires a minimum of 3 hosts.

	XOSTOR Essential	XOSTOR Essential +	XOSTOR Pro	XOSTOR Enterprise
Yearly Price	**2400**	**2400**	**800 / host**	**1200 / host**
Support Coverage	Business days	Business days	Business days	24/7
Severity-1 Response Time	24h	24h	24h	1h
Minimum Cluster Size	3 hosts	3 hosts	3 hosts	3 hosts

XOPROXY

An architecture component you can deploy in large infrastructure or in distant locations where you want to perform backup or restoration jobs. Efficiently manage distant locations or large infrastructure for which the traffic load is too heavy to rely on a single Xen Orchestra Appliance. More information here.

Important information:

- XOPROXY is not available as a standalone product.
- XOPROXY can only be purchase as an extra option on top of a Bundle subscription.

Yearly Price	720
VMS Compatibility	All VMS Bundles and Legacy Products

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Legacy Products

Following the public release of our new bundles, the **XCP-ng Pro Support and the Xen Orchestra Appliance will no longer be available for new purchases**. Existing customers can continue to renew their subscriptions until further notice.

Xen Orchestra – Legacy Product

Xen **O**rchestra (XO) serves as a comprehensive, agentless **web interface** for the administration, management, and backup of XCP-ng and Citrix XenServer infrastructures. The commercial offering, known as the **X**en **O**rchestra **A**ppliance (XOA), includes:

- An automated updater for Xen Orchestra

- Monthly feature and security updates

- Access to professional support

Xen Orchestra is available in three paid editions: **Starter**, **Enterprise**, and **Premium**. Each edition unlocks a unique set of capabilities. For a complete comparison of features across editions, please visit our features matrix page.

	XO Starter	XO Enterprise	XO Premium
Yearly Price	910	2600	6500

XCP-ng – Legacy Product

XCP-ng Pro Support is a dedicated license providing customers with **access to our expert support** services. Ideally, it is acquired alongside a Xen Orchestra subscription to offer comprehensive coverage, spanning from the hypervisor layer all the way to the orchestrator layer.

The Service Level Agreement (SLA) varies based on the type of support license acquired. For a detailed comparison of the different SLAs, please refer to our pricing page.

	XCP-ng Standard	XCP-ng Enterprise
Yearly Price	600 / host	1200 / host

Vates VMS – Detailed Information

In Vates **VMS**, we're **consolidating Xen Orchestra subscriptions and XCP-ng Pro support into a unified offering**, thus providing a **fully integrated virtualization stack subscription**. This ensures seamless support coverage from the hypervisor layer up to the orchestration layer, all under one subscription. Given the growing interdependence between XCP-ng and Xen Orchestra, it's becoming less efficient to offer support for one without the other.

- **ESSENTIAL**: Targeted at small infrastructures with **1 to 3 hosts**, this bundle encompasses **standard XCP-ng support** and the **Xen Orchestra Starter** edition.

- **ESSENTIAL +**: Also tailored for small infrastructures with **1 to 3 hosts**, this bundle includes **standard XCP-ng support** and upgrades to the **Xen Orchestra Premium** edition.

- **PRO**: This bundle incorporates **standard XCP-ng support** along with the **Xen Orchestra Enterprise** edition.

- **ENTERPRISE**: Our top-tier bundle offers **24/7 support** coverage, a **1-hour response time** for critical issues, and includes the **Xen Orchestra Premium** edition.

Comparison Matrix

	Essential	Essential +	Pro	Enterprise
Yearly Price	**2000**	**4000**	**1000 / host**	**1800 / host**
Hosts	Max. 3	Max. 3	Min. 3	Min. 3
Management Stack				
XCP-ng	✔ Legacy "Standard"	✔ Legacy "Standard"	✔ Legacy "Standard"	✔ Legacy "Enterprise"
Xen Orchestra	✔ Legacy "Starter"	✔ Legacy "Premium"	✔ Legacy "Enterprise"	✔ Legacy "Premium"
XOSTOR	Optional	Optional	Optional	Optional
XOPROXY	Optional	Optional	Optional	Optional
Support				
Support Tickets	6 / year	Unlimited	Unlimited	Unlimited
Support Coverage	Business days	Business days	Business days	24/7
Severity-1 Response Time	24h	24h	24h	1h
Pro Support	✔	✔	✔	✔
Remote SSH Assistance	✔	✔	✔	✔
Setup Assistance	✘	✔	✔	✔
Upgrade Assistance	✘	✔	✔	✔
Direct Dev Access	✘	✘	✘	✔
Core Features				
Maximum Hosts per Pool	3	3	64	64
Basic Features	✔	✔	✔	✔

Feature				
Web Updater	✓	✓	✓	✓
Turnkey Secured Appliance	✓	✓	✓	✓
Live Storage Migration	✓	✓	✓	✓
Dynamic Memory Control	✓	✓	✓	✓
Live Patching	✓	✓	✓	✓
XVA/OVA Import	✓	✓	✓	✓
XVA Export	✓	✓	✓	✓
REST API	✓	✓	✓	✓
Hyperthreading Detection	✓	✓	✓	✓
Let's Encrypt Support	✓	✓	✓	✓
USB Passthrough	✓	✓	✓	✓
GPU Passthrough	✓	✓	✓	✓
Warm Migration	✗	✓	✗	✓
Backup & Disaster Recovery				
Full Backup	✓	✓	✓	✓
Backup Reports	✓	✓	✓	✓
S3 Backup Storage	✓	✓	✓	✓
Disaster Recovery	✗	✓	✓	✓
Smart Backup	✗	✓	✓	✓
Metadata Backup	✗	✓	✓	✓
Backup Manual Recovery Check	✗	✓	✓	✓
Backup Automated Recovery Check	✗	✓	✓	✓
Continuous Delta Backup	✗	✓	✗	✓
Continuous Replication	✗	✓	✗	✓
RAM Enabled Backup	✗	✓	✗	✓
File-level Restore	✗	✓	✗	✓
VM Management				
Rolling Snapshots	✓	✓	✓	✓
LDAP + SSO	✗	✓	✓	✓
ACLs	✗	✓	✓	✓
Self-Service	✗	✓	✗	✓
Monitoring & Health				
VM Stats	✓	✓	✓	✓
Statistics	✗	✓	✓	✓
Advanced Live Telemetry	✗	✓	✓	✓
Infrastructure Reports	✗	✓	✓	✓

Feature				
Infrastructure Health	✗	✓	✗	✓
Advanced Live Telemetry	✗	✓	✗	✓
Dataviz (dashboard)	✗	✓	✗	✓
Audit Plugin	✗	✓	✗	✓
Pool Management & Automation				
Pool/host Auto-Patching	✓	✓	✓	✓
Job Manager	✓	✓	✓	✓
Terraform Provider	✓	✓	✓	✓
XO Hub	✓	✓	✓	✓
Docker Management	✓	✓	✓	✓
Webhooks	✓	✓	✗	✓
Rolling Pool Update	✗	✓	✓	✓
Load Balancing	✗	✓	✗	✓
Multihost Pool Join	✗	✓	✗	✓
Cloudinit Support	✗	✓	✗	✓
Networking				
Netbox Sync	✓	✓	✓	✓
SR-IOV Networking	✓	✓	✓	✓
SDN Controller	✗	✓	✗	✓
Cross-host Private Network	✗	✓	✗	✓